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### ANALYTICAL HIERARCHY PROCESS (AHP) APPROACH FOR SELECTING STATIONERY SUPPLIERS IN SELECTED UNIVERSITIES IN BENIN CITY

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#### ABSTRACT

Supplier Selection is a multi-criteria decision making (MCDM) Problem. It requires the evaluation of both qualitative and quantitative factors. Selecting the best supplier among several alternatives is an enormous task for decision makers (DMs) and procurement managers (PMs). Since no single supplier can excel in all the attributes required by DMs. this paper adopted both the quantitative and qualitative factors in the selection process. Also, this paper applied the AHP approach in the selection of stationery suppliers using real life data from selected universities in Benin City.

**Key Words:** Analytical Hierarchy process, stationary, multi-criteria decision making

#### INTRODUCTION

Many methods and techniques have been proposed in literature in solving MCDM problems, some of which are the Analytical Hierarchy process (AHP). (Saaty 1990, 2008, Hudymacova et al 2010, Chakraborty et al, 2011). Techniques for Order Preference by Similarity to Ideal Solution (TOPSIS) (Wu and Liu, 2011), Artificial Neural Network (ANN) (Kumar and Roy, 2010), Superiority and Inferiority Ranking (SIR) (Mostafa et al, 2011). Some of the integrated or hybrid method identified in literature are: Integrated IFS and SIR (Chai and Liu, 2010), SIR

and MCO (Mostafa et al, 2011), Fuzzy Analytical Hierarchy Process (FAHP) (Ho et al, 2010) just to mention a few. A critical problem in literature shows a common practice of adopting quantitative criteria such cost/price, delivery/lead time and production and neglecting qualitative criteria such as integrity and honesty, flexibility, reliability and so on (Ho et al 2010). The qualitative criteria are also very important just as the quantitative factors in considering suppliers for selection.

**ANALYTICAL HIERARCHY PROCESS (AHP)**

The analytical hierarchy process (AHP) was first developed by Saaty in 1980 (Hudyniacova et al, 2010, Sharoodi et al, 2012). AHP is a widely used multi-criteria decision-making method which is based on the decomposition of a complex decision problem into several smaller and easier to handle sub-problems (Saaty 1990, 2008, Rouyendegh & Erkan, 2012). Since its introduction, the AHP has become one of the most widely used multi-criteria decision making (MCDM) methods in different areas of human endeavour, such as political, military, economic, industries, social, education, administration and management sciences.

In AHP, a problem is structured as a hierarchy. Once the hierarchy has been constructed the decision makers begin prioritization procedure to determine the relative importance of the elements in each level. Prioritization involves eliciting judgments in response to questions about the dominance of one element over another with respect to a property. The scale used for comparisons in AHP enable DMs to indicate how many times an element dominates another with respect to the particular attribute or criterion (Saaty, 2008, Rouyendegh & Erkan 2012).

The decision makers (DM) can express their preference between pairs of elements verbally as equally important, moderately important, strongly important, very strongly important, extremely important. These descriptive preferences would then be translated into numerical values 1,3,5,7,9 respectively with 2,4,6 and 8 as intermediate or compromise values for comparison between two successive judgments. Reciprocals of these values are used for the corresponding transposed judgment (Rouyendegh & Erkan, 2012).

**BASIC PROCEDURES IN AHP**

The basic procedures of AHP to supplier selection problem is stated in the following steps below:

**Step 1:** State the problem and its objective

**Step 2:** Structure the hierarchy from the top (which contains the objectives of DMs) through intermediate level containing the criteria or sub criteria to the lowest level which contains the alternatives or suppliers.

**Step 3:** Develop a pair wise comparison matrix A.

The pairwise comparison matrix A with element  $a_{ij}$  denotes the relative importance or preference of the  $i^{th}$  factor with respect to  $j^{th}$  factor. The pairwise comparison matrix is given as:

$$A = (a_{ij}) = \begin{pmatrix} 1 & a_{12} & \dots & a_{1n} \\ 1/a_{12} & 1 & & \dots & a_{2n} \\ \vdots & \vdots & \ddots & \vdots \\ 1/a_{1n} & 1/a_{2n} & & 1 \end{pmatrix} \tag{1}$$

There are  $n(n-1)/2$  judgments required to develop the set of matrices in step 3. Reciprocal are automatically given to each element in the pairwise comparison matrix in the rows below the first row, just before the diagonal (Saaty, 2008),  $n$  is the size of the matrix.

Assuming we are given  $n$  criteria or attributes,  $A_1 \dots A_n$  with preference weight  $W_1, \dots, W_n$ .

Then, let the entries or elements of matrix  $A$  be given as  $a_{ij} = W_i/W_j$  implies

$$A = \begin{pmatrix} W_1/W_1 & W_1/W_2 & \dots & W_1/W_n \\ W_2/W_1 & W_2/W_2 & \dots & W_2/W_n \\ \vdots & \vdots & \ddots & \vdots \\ W_n/W_1 & W_n/W_2 \dots & \dots & W_n/W_n \end{pmatrix} \quad (2)$$

Step 4. Calculate for the rank of the priority vectors and normalize. This is done for the criteria and each of the alternative with respect to each of the criteria.

Step 5. Carryout a consistency test of the comparison matrix is given by the consistency ratio (CR) to assess the consistency of the comparison matrix, this is given as

$$CR = \frac{CI}{RI} \quad (3)$$

Where the consistency index (CI) is

$$CI = \frac{\lambda_{max} - n}{n-1} \quad (4)$$

i.e  $\lambda_{max} = (\text{cell value } 1 \times \text{obtained weight } 1) + (\text{Cell value } 2 \times \text{obtained weight } 2) + \dots + \text{Cell value } (n - 1) \times$

$$\text{obtained weight } (n - 1) + (\text{cell value } n \times \text{obtained weight } n) \quad (5)$$

(Chakraborty et al, 2011)

CI is the consistency intensity which shows the entire consistency judgment for each comparison matrix and the hierarchy structure (Saaty, 1990, Erbas & Parlakkaya; 2012).

And  $\lambda_{max}$  is the highest eigen value of the judgment matrix. The random indicators developed for the matrices of size  $n$ , where  $1 \leq n \leq 15$  is given below in table 2

**Table 1. Random index (indicators)**

N	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Random indicator	0	0	0.58	0.9	1.12	1.24	1.32	1.41	1.45	1.49	1.51	1.48	1.56	1.57	1.59

Source: (see Erbası and Parlakkaya, 2012)

The C.R. is accepted if

$CR \leq 0.10$ , OTHERWISE the judgment matrix is inconsistent (Erbaşı & Parlakkaya, 2012, Chakraborty et al, 2011)

6. If  $\lambda_{max}$ ; CI and CR are satisfactory, then the decision is taken based on the normalized values.

OTHERWISE the process is repeated until these values lies in the desired range (Saravanan, et al, 2012).

**METHOD AND PROBLEM FORMULATION**

Most of the work in literature on supplier selection shows that many of the researches have been centred on quantitative supplier's criteria like cost/price, lead time/delivery and production - but neglecting the qualitative criteria such as integrity and honesty, flexibility, reliability and so on. (see Ho et al 2010). The criteria for supplier selection are inexhaustible (Ho et al, 2010), and many literatures have not incorporating many of these criteria into their work. Therefore, this paper adopted twelve (12) criteria with eight (8) homogeneous stationery suppliers identified as regular suppliers to the four universities selected in this study.

Data were obtained from eight (8) procurement managers / decision makers in a survey from four (4) universities in Benin City using the questionnaires method. The universities are University of Benin, Tayo Akpata University, Benson Idahosa University and Wellspring University. The aggregated scores (data) from the eight (8) procurement managers / decision makers were used for implementing the AHP method in this paper.

The twelve (12) criteria considered in this paper are: Cost ( $C_1$ ), Quality ( $C_2$ ), Service (delivery & lead time) ( $C_3$ ), Production and supply ( $C_4$ ), Finance ( $C_5$ ), Technological capacity ( $C_6$ ), Performance History & Experience ( $C_7$ ), Flexibility ( $C_8$ ), Reliability ( $C_9$ ), Honesty and integrity ( $C_{10}$ ), Long term relationship ( $C_{11}$ ), 12. Location ( $C_{12}$ )

The table 2 below presents a brief explanation of the 12 criteria considered in this study

**Table 2: Criteria and Explanation**

S/N	CRITERIA	EXPLANATION
1.	Cost ( $C_1$ )	Procurement cost per unit item.
2.	Quality ( $C_2$ )	This is concern with the durability, timbre and the standard of the procured item
3.	Service ( $C_3$ )	Service in this context is looking at leadtime and delivery rate, ability to meet delivery due date, emergence / prompt response
4.	Production & supply ( $C_4$ )	The ability to produce or supply the quantity of item order.
5.	Finance ( $C_5$ )	This includes financial record disclosure, finances condition, profitability of supplier

6	Technological capacity ( $C_6$ )	The ability of having the technical know-how to deliver to specification and time. These include both manpower, and capital assets (facilities) at disposal
7	Performance history and Experience ( $C_7$ )	Record of past supply activity.
8	Flexibility ( $C_8$ )	The ability to respond to unexpected demand, changes in product volume, flexibility contract terms and conditions, short delivery notice, changes in product delivery
9	Reliability ( $C_9$ )	Reliability and consistence in quality, service and time, product length of warranty.
10	Honesty integrity ( $C_{10}$ )	Insurance and litigation history, reference of suppliers, reputation to integrity, openness to evaluation and product warranty
11	Long term Relationship ( $C_{11}$ )	Commitment to business relationship, market information sharing and advice and faith in customer
12	Location ( $C_{12}$ )	Location site of supplier and proximity to customer.

Let  $c_1, c_2, \dots, c_n$  ( $1 \leq n \leq 12$ ) be the 12 criteria or factors for the Problem and  $s_1, s_2, \dots,$

$s_n$  ( $1 \leq n \leq 8$ ) be the 8 suppliers to the problem. The problem face in this research is to determine the best among these 8 stationaries suppliers, based on the 12 criteria stated above.

We present the hierarchical structure of the problem in figure 1below.

To solve for the eigenvector (priority vectors) of the pairwise comparison matrix, we followed the procedure below:

1. Square the pairwise comparison matrix A
2. Calculate the row sums and normalized. By normalizing we mean

$$\frac{R_n}{RT}$$

Were  $R_n$  is the row sums of matrix size  $n$  and  $RT$  is the now total

3. Then stop. If the difference between successive iterations is insignificant.

Given the pairwise comparison Matrix of the criteria in Table 3

**Table 3 Evaluation of Criteria using AHP Methods**

	$C_1$	$C_2$	$C_3$	$C_4$	$C_5$	$C_6$	$C_7$	$C_8$	$C_9$	$C_{10}$	$C_{11}$	$C_{12}$	NPW
$C_1$	1/1	1/3	1/2	1/2	3/1	2/3	4/1	2/1	1/2	1/2	1/3	5/1	0.0753
$C_2$	3/1	1/1	3/2	4/3	6/1	2/1	2/1	3/1	2/1	2/1	7/1	9/1	0.1785
$C_3$	2/1	2/3	1/1	2/1	3/1	2/1	2/1	2/1	1/3	2/1	4/1	5/1	0.1250
$C_4$	1/2	3/4	1/2	1/1	2/1	2/1	3/1	2/1	1/3	2/1	3/1	4/1	0.0963
$C_5$	1/3	1/6	1/3	1/2	1/1	1/2	2/1	1/3	1/2	1/2	2/1	3/1	0.0491

$C_6$	$\frac{3}{2}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{2}{3}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	0.0975
$C_7$	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{3}{1}$	0.0431
$C_8$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{3}{2}$	$\frac{3}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{2}{1}$	$\frac{4}{1}$	$\frac{5}{1}$	0.1123
$C_9$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{3}{1}$	$\frac{5}{1}$	0.1215
$C_{10}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{2}{1}$	0.0523
$C_{11}$	$\frac{3}{1}$	$\frac{1}{7}$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{3}{1}$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	0.0489
$C_{12}$	$\frac{1}{5}$	$\frac{1}{9}$	$\frac{1}{5}$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{1}{5}$	$\frac{1}{5}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{1}$	0.0183

We developed a computer program in MATLAB to solve (1) using the Eigen vector algorithm (Saaty,1990). The result of normalized priority weights (NPW) for the criteria is given in Table 3.

from the above  $C_2$  (which is quality) with NPW of 0.1785 has the best rating using the classical AHP method. This is followed by  $C_3$  (Services delivery load time with NPW score off 0.1250 closely followed by  $C_g$  (reliability) and so on. The attribute  $C_{12}$  (location) is the least rated criteria for supplier selection based on the result in Table 3.

The suppliers  $S_1, S_2, \dots, S_8$  are evaluated with respect to each criterion from  $C_1, C_2 \dots C_{12}$ . The results are given by the NPW column with highest values as the best alternatives with respect to the particular criteria.

**Table 4: Evaluation of Suppliers with respect to Cost ( $C_1$ ) Using AHP Method**

	$S_1$	$S_2$	$S_3$	$S_4$	$S_5$	$S_6$	$S_7$	$S_8$	NPW
$S_1$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{7}{1}$	$\frac{9}{1}$	0.1898
$S_2$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{1}{4}$	$\frac{2}{1}$	$\frac{5}{1}$	$\frac{1}{8}$	$\frac{3}{1}$	0.0764
$S_3$	$\frac{3}{1}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{1}{4}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{2}{1}$	0.1289
$S_4$	$\frac{3}{2}$	$\frac{4}{1}$	$\frac{4}{1}$	$\frac{1}{1}$	$\frac{5}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{9}{1}$	0.2304
$S_5$	$\frac{4}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{5}$	$\frac{1}{1}$	$\frac{5}{1}$	$\frac{2}{1}$	$\frac{7}{1}$	0.1448
$S_6$	$\frac{1}{5}$	$\frac{5}{1}$	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{5}{1}$	0.1028
$S_7$	$\frac{1}{7}$	$\frac{8}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{3}{1}$	0.1076
$S_8$	$\frac{1}{9}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{9}$	$\frac{1}{2}$	$\frac{1}{5}$	$\frac{1}{3}$	$\frac{1}{1}$	0.0194

**Table 5: Evaluation of suppliers with respect to Quality( $C_2$ ) Using AHP Method**

	$S_1$	$S_2$	$S_3$	$S_4$	$S_5$	$S_6$	$S_7$	$S_8$	NPW
--	-------	-------	-------	-------	-------	-------	-------	-------	-----

$S_1$	$\frac{1}{1}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{4}{1}$	$\frac{5}{1}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{4}$	0.1672
$S_2$	$\frac{3}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{5}{1}$	$\frac{2}{1}$	$\frac{1}{3}$	0.2155
$S_3$	$\frac{1}{5}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{1}{4}$	0.0506
$S_4$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{1}{2}$	0.1106
$S_5$	$\frac{1}{5}$	$\frac{1}{4}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{5}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	0.1275
$S_6$	$\frac{1}{3}$	$\frac{1}{5}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{1}{5}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{1}{3}$	0.0538
$S_7$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{2}{1}$	0.0683
$S_8$	$\frac{4}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	0.2065

**Table 6 Evaluation of suppliers with respect to Service (delivery and lead time) C<sub>3</sub> using AHP method**

	$S_1$	$S_2$	$S_3$	$S_4$	$S_5$	$S_6$	$S_7$	$S_8$	NPW
$S_1$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{4}{1}$	$\frac{5}{1}$	$\frac{1}{2}$	0.1834
$S_2$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{1}{3}$	0.1128
$S_3$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{4}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	0.1582
$S_4$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{1}{4}$	$\frac{1}{1}$	$\frac{1}{7}$	$\frac{1}{5}$	$\frac{1}{2}$	$\frac{1}{3}$	0.0590
$S_5$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{7}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	0.1861
$S_6$	$\frac{1}{4}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{5}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{1}{3}$	0.0963
$S_7$	$\frac{1}{5}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	0.0669
$S_8$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	0.1373

**Table 7: Evaluation of Suppliers with respect to Production and Supply Capacity (C<sub>4</sub>) using AHP Method**

	$S_1$	$S_2$	$S_3$	$S_4$	$S_5$	$S_6$	$S_7$	$S_8$	NPW
$S_1$	$\frac{1}{1}$	$\frac{4}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{2}{1}$	0.1415
$S_2$	$\frac{1}{4}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{3}$	0.0533
$S_3$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{4}$	$\frac{5}{1}$	$\frac{1}{2}$	0.1654
$S_4$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{1}{6}$	$\frac{1}{5}$	$\frac{1}{5}$	$\frac{1}{3}$	0.1177
$S_5$	$\frac{2}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{6}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{2}$	0.1911

S <sub>6</sub>	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	0.1213
S <sub>7</sub>	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{5}$	$\frac{5}{1}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	0.1434
S <sub>8</sub>	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{1}{3}$	$\frac{1}{8}$	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	0.0663

**Table 8: Evaluation of Suppliers with respect to Finance (C<sub>5</sub>) using AHP Method**

	S <sub>1</sub>	S <sub>2</sub>	S <sub>3</sub>	S <sub>4</sub>	S <sub>5</sub>	S <sub>6</sub>	S <sub>7</sub>	S <sub>8</sub>	NPW
S <sub>1</sub>	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{4}{1}$	$\frac{5}{1}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{3}{1}$	0.2114
S <sub>2</sub>	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{5}{1}$	$\frac{4}{1}$	$\frac{2}{1}$	0.1702
S <sub>3</sub>	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{5}{1}$	$\frac{7}{3}$	$\frac{1}{2}$	$\frac{5}{2}$	$\frac{3}{4}$	0.1285
S <sub>4</sub>	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{1}{5}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{2}{1}$	0.0919
S <sub>5</sub>	$\frac{1}{5}$	$\frac{3}{1}$	$\frac{3}{7}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	0.1281
S <sub>6</sub>	$\frac{3}{1}$	$\frac{1}{5}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{4}{3}$	$\frac{1}{2}$	0.1151
S <sub>7</sub>	$\frac{2}{1}$	$\frac{1}{4}$	$\frac{2}{5}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{3}{4}$	$\frac{1}{1}$	$\frac{2}{1}$	0.0936
S <sub>8</sub>	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{3}{4}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	0.0613

**Table 9: Evaluation of Suppliers with respect to Technological Capacity (C<sub>6</sub>) using AHP Method**

	S <sub>1</sub>	S <sub>2</sub>	S <sub>3</sub>	S <sub>4</sub>	S <sub>5</sub>	S <sub>6</sub>	S <sub>7</sub>	S <sub>8</sub>	NPW
S <sub>1</sub>	$\frac{1}{1}$	$\frac{5}{1}$	$\frac{4}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{1}{5}$	0.1320
S <sub>2</sub>	$\frac{1}{5}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{1}{3}$	0.0717
S <sub>3</sub>	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{1}{2}$	0.0741
S <sub>4</sub>	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{2}{1}$	0.1131
S <sub>5</sub>	$\frac{1}{3}$	$\frac{3}{1}$	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{4}$	0.0770
S <sub>6</sub>	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{4}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	0.1375
S <sub>7</sub>	$\frac{4}{1}$	$\frac{2}{1}$	$\frac{2}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	0.1869
S <sub>8</sub>	$\frac{5}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{4}{1}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	0.2078



**Table 10: Evaluation of Suppliers with respect to Performance History and Experience (C7) using AHP Method**

	S <sub>1</sub>	S <sub>2</sub>	S <sub>3</sub>	S <sub>4</sub>	S <sub>5</sub>	S <sub>6</sub>	S <sub>7</sub>	S <sub>8</sub>	NPW
S <sub>1</sub>	1/1	2/1	3/1	1/2	4/1	3/1	1/3	5/1	0.1974
S <sub>2</sub>	1/2	1/1	2/1	4/1	1/2	3/1	3/4	5/2	0.1465
S <sub>3</sub>	1/3	1/2	1/1	2/1	3/1	1/4	1/2	1/2	0.0805
S <sub>4</sub>	1/4	2/1	3/7	1/1	5/2	1/4	2/3	3/2	0.0961
S <sub>5</sub>	1/4	2/1	3/7	2/5	1/1	1/2	2/1	3/1	0.1105
S <sub>6</sub>	1/5	4/3	3/1	3/2	1/2	1/1	1/3	1/2	0.1070
S <sub>7</sub>	3/1	4/3	3/1	3/2	1/2	3/1	1/1	2/3	0.1742
S <sub>8</sub>	1/5	2/5	2/1	2/3	1/3	2/1	3/2	1/1	0.0878

**Table 11: Evaluation of Suppliers with respect to Flexibility (C8) using AHP Method**

	S <sub>1</sub>	S <sub>2</sub>	S <sub>3</sub>	S <sub>4</sub>	S <sub>5</sub>	S <sub>6</sub>	S <sub>7</sub>	S <sub>8</sub>	NPW
S <sub>1</sub>	1/1	1/2	1/4	1/6	1/7	2/1	1/2	1/4	0.0463
S <sub>2</sub>	2/1	1/1	3/1	2/1	1/3	1/2	1/4	2/1	0.1184
S <sub>3</sub>	1/4	1/3	1/1	1/4	1/3	1/2	2/1	3/1	0.0853
S <sub>4</sub>	6/1	1/2	4/1	1/1	4/1	3/1	2/1	1/4	0.2134

S <sub>5</sub>	$\frac{7}{1}$	$\frac{3}{1}$	$\frac{3}{1}$	$\frac{1}{4}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	0.1811
S <sub>6</sub>	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	0.1181
S <sub>7</sub>	$\frac{2}{1}$	$\frac{4}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{2}$	0.0908
S <sub>8</sub>	$\frac{4}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{4}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{1}$	0.1466

**Table 12: Evaluation of Suppliers with respect to Reliability (C<sub>9</sub>) using AHP Method**

	S <sub>1</sub>	S <sub>2</sub>	S <sub>3</sub>	S <sub>4</sub>	S <sub>5</sub>	S <sub>6</sub>	S <sub>7</sub>	S <sub>8</sub>	NPW
S <sub>1</sub>	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{1}{4}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	0.1500
S <sub>2</sub>	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{2}{3}$	$\frac{5}{1}$	$\frac{1}{3}$	$\frac{2}{1}$	0.1637
S <sub>3</sub>	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{1}{3}$	$\frac{4}{1}$	$\frac{7}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	0.2020
S <sub>4</sub>	$\frac{1}{4}$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{2}$	0.0484
S <sub>5</sub>	$\frac{4}{1}$	$\frac{3}{2}$	$\frac{1}{4}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	0.1706
	$\frac{1}{3}$	$\frac{1}{5}$	$\frac{1}{7}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	0.0774
S <sub>7</sub>	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{2}$	0.1108
S <sub>8</sub>	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{4}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	0.0770

**Table 13: Evaluation of Suppliers with respect to Honesty and Integrity (C<sub>10</sub>) using AHP Method**

	S <sub>1</sub>	S <sub>2</sub>	S <sub>3</sub>	S <sub>4</sub>	S <sub>5</sub>	S <sub>6</sub>	S <sub>7</sub>	S <sub>8</sub>	NPW
S <sub>1</sub>	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{2}{3}$	$\frac{1}{4}$	$\frac{2}{3}$	$\frac{1}{3}$	$\frac{4}{1}$	$\frac{3}{4}$	0.1071
S <sub>2</sub>	$\frac{3}{2}$	$\frac{1}{1}$	$\frac{4}{1}$	$\frac{5}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{1}{2}$	$\frac{3}{5}$	0.2029
S <sub>3</sub>	$\frac{3}{2}$	$\frac{1}{4}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{4}{5}$	$\frac{6}{1}$	$\frac{2}{1}$	0.1612
S <sub>4</sub>	$\frac{1}{4}$	$\frac{1}{5}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{3}{1}$	0.1460

S <sub>5</sub>	$\frac{3}{2}$	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{4}$	0.0481
S <sub>6</sub>	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{5}{4}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	0.1327
S <sub>7</sub>	$\frac{1}{4}$	$\frac{2}{1}$	$\frac{1}{6}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{2}$	0.0989
S <sub>8</sub>	$\frac{4}{3}$	$\frac{5}{3}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{4}{1}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{1}{1}$	0.1031

**Table 14: Evaluation of Suppliers with respect to Long Term Relationship (C<sub>11</sub>) using AHP Method**

	S <sub>1</sub>	S <sub>2</sub>	S <sub>3</sub>	S <sub>4</sub>	S <sub>5</sub>	S <sub>6</sub>	S <sub>7</sub>	S <sub>8</sub>	NPW
S <sub>1</sub>	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{9}{1}$	$\frac{5}{1}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{3}{5}$	$\frac{2}{1}$	0.1127
S <sub>2</sub>	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{7}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{3}{1}$	0.1483
S <sub>3</sub>	$\frac{1}{9}$	$\frac{1}{7}$	$\frac{1}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{2}$	0.0663
S <sub>4</sub>	$\frac{1}{5}$	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{6}{1}$	$\frac{2}{3}$	0.0981
S <sub>5</sub>	$\frac{3}{1}$	$\frac{1}{4}$	$\frac{1}{4}$	$\frac{3}{1}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{1}{4}$	$\frac{1}{8}$	0.0805
S <sub>6</sub>	$\frac{4}{1}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{4}{1}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{2}{5}$	$\frac{3}{5}$	0.1664
S <sub>7</sub>	$\frac{5}{3}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{1}{6}$	$\frac{4}{1}$	$\frac{5}{2}$	$\frac{1}{1}$	$\frac{3}{1}$	0.1648
S <sub>8</sub>	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{3}{2}$	$\frac{8}{1}$	$\frac{5}{3}$	$\frac{1}{3}$	$\frac{1}{1}$	0.1129

**Table 15: Evaluation of Suppliers with respect to Location (C<sub>12</sub>) using AHP Method**

	S <sub>1</sub>	S <sub>2</sub>	S <sub>3</sub>	S <sub>4</sub>	S <sub>5</sub>	S <sub>6</sub>	S <sub>7</sub>	S <sub>8</sub>	NPW
S <sub>1</sub>	$\frac{1}{1}$	$\frac{4}{1}$	$\frac{3}{1}$	$\frac{1}{4}$	$\frac{2}{5}$	$\frac{3}{4}$	$\frac{1}{2}$	$\frac{3}{1}$	0.1180
S <sub>2</sub>	$\frac{1}{4}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{2}{1}$	$\frac{4}{3}$	$\frac{1}{4}$	$\frac{1}{2}$	0.1053
S <sub>3</sub>	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{1}{5}$	$\frac{3}{1}$	0.0719
S <sub>4</sub>	$\frac{4}{1}$	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{4}{1}$	$\frac{2}{1}$	0.2263
S <sub>5</sub>	$\frac{5}{2}$	$\frac{1}{2}$	$\frac{3}{1}$	$\frac{1}{2}$	$\frac{1}{1}$	$\frac{1}{3}$	$\frac{1}{4}$	$\frac{1}{2}$	0.0848
S <sub>6</sub>	$\frac{4}{3}$	$\frac{3}{4}$	$\frac{4}{1}$	$\frac{1}{3}$	$\frac{1}{3}$	$\frac{1}{1}$	$\frac{1}{2}$	$\frac{1}{3}$	0.1036
S <sub>7</sub>	$\frac{2}{1}$	$\frac{4}{1}$	$\frac{5}{1}$	$\frac{1}{4}$	$\frac{4}{1}$	$\frac{2}{1}$	$\frac{1}{1}$	$\frac{3}{1}$	0.1959
S <sub>8</sub>	$\frac{1}{3}$	$\frac{2}{1}$	$\frac{1}{3}$	$\frac{1}{2}$	$\frac{2}{1}$	$\frac{3}{1}$	$\frac{1}{3}$	$\frac{1}{1}$	0.0942



**Table16: Decision Matrix AHP Method**

	C <sub>1</sub>	C <sub>2</sub>	C <sub>3</sub>	C <sub>4</sub>	C <sub>5</sub>	C <sub>6</sub>	C <sub>7</sub>	C <sub>8</sub>	C <sub>9</sub>	C <sub>10</sub>	C <sub>11</sub>	C <sub>12</sub>
S <sub>1</sub>	0.1898	0.1672	0.1834	0.1415	0.2114	0.1320	0.1974	0.0463	0.1500	0.1071	0.1627	0.1180
S <sub>2</sub>	0.0764	0.2155	0.1128	0.0533	0.1702	0.0717	0.1465	0.1184	0.1637	0.2029	0.1483	0.1053
S <sub>3</sub>	0.1289	0.0506	0.1582	0.1654	0.1285	0.0741	0.0805	0.0853	0.2020	0.1612	0.0663	0.0719
S <sub>4</sub>	0.2304	0.1106	0.0590	0.1177	0.0919	0.1131	0.0961	0.2134	0.0484	0.1460	0.0981	0.2263
S <sub>5</sub>	0.1448	0.1275	0.1861	0.1911	0.1281	0.0770	0.1105	0.1811	0.1706	0.0481	0.0805	0.0848
S <sub>6</sub>	0.1028	0.0538	0.0963	0.1213	0.1151	0.1375	0.1070	0.1181	0.0774	0.1327	0.1664	0.1036
S <sub>7</sub>	0.1076	0.0683	0.0669	0.1434	0.0936	0.1869	0.1742	0.0908	0.1108	0.0989	0.1648	0.1959
S <sub>8</sub>	0.0194	0.2065	0.1373	0.0663	0.0613	0.2078	0.0878	0.1466	0.0770	0.1031	0.1129	0.0942

In taking decision using the AHP method (Saaty, 1990, 2008), The Npw result (values) of the suppliers evaluate against each of the criteria (i.e. C<sub>1</sub>,...,C<sub>n</sub>) are used in forming the decision matrix in Table 16. In this decision matrix the suppliers are evaluated based on the criteria results (NPW values) in Table 3 – 15. The result of the decision matrix (Table 16) is given Table 17.

Suppliers	Npw values	Rank
S <sub>1</sub>	0.1727	1
S <sub>2</sub>	0.1395	3
S <sub>3</sub>	0.1074	6
S <sub>4</sub>	0.1422	2
S <sub>5</sub>	0.1291	4
S <sub>6</sub>	0.0918	8
S <sub>7</sub>	0.1116	5
S <sub>8</sub>	0.1056	7

In using the AHP method the suppliers S<sub>1</sub>, S<sub>4</sub> and S<sub>2</sub> are ranked as first, second and third respectively, while suppliers S<sub>6</sub>, S<sub>8</sub> and S<sub>3</sub> are brazing the rear as the least preferred, second least preferred and third least preferred respectively.

**Consistence test**

We analysis the consistency test of the AHP method using (3)

$$CR = \frac{CI}{RI} = -0.6441 \leq 0.1$$

Which show that the method is consistency

Where  $CI = -0.9533, RI = 1.48$  in Table1

**DISCUSSION OF RESULTS AND CONCLUSION**

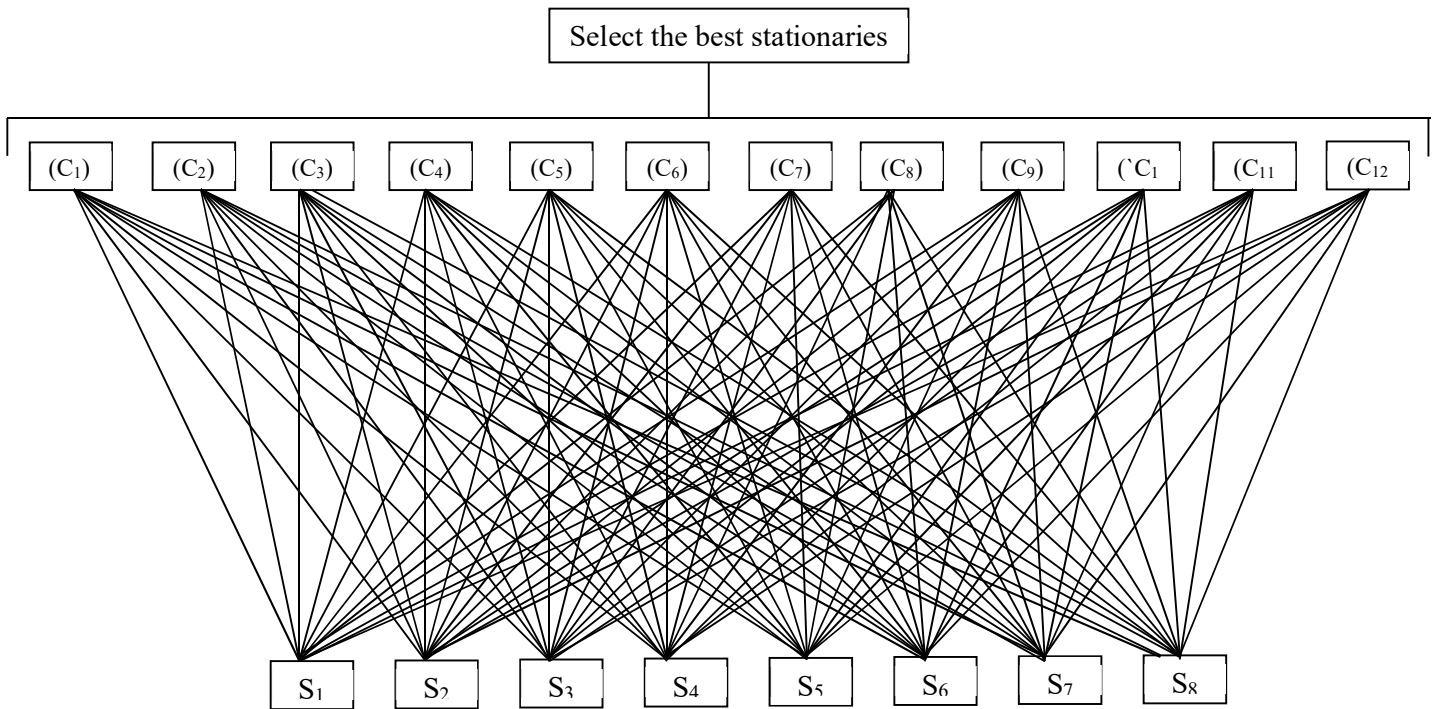
It obvious from the results from this work that no single supplier can excel in all the attributes for selection. This is demonstrated in Tables 3-15 which is the crux of supplier selection problems. This

paper has been able to use the AHP method to address the problem. Again, this paper adopted both quantitative and qualitative criteria in the selection process which is a deviation from the common practice in literature where quantitative criteria are commonly adopted (Ho et al, 2010). Results from this paper for the evaluation of stationary suppliers in selected universities in Benin City shows that suppliers S<sub>1</sub>, S<sub>4</sub> and S<sub>2</sub> are top ranked alternatives as 1st, 2nd and third preferred respectively. While suppliers S<sub>6</sub>, S<sub>8</sub> and S<sub>3</sub> are least preferred, 2nd least preferred and 3rd least preferred respectively. These least preferred suppliers should be eliminated among the suppliers. A consistency test was also done for the method and CR ≤ 0.10 was obtained indicating that the result is consistent.

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Objective



Where  $C_n, 1 \leq n \leq 12$  are the 12 criteria.  $S_m, 1 \leq m \leq 8$  are the suppliers.  
 Figure 1: Hierarchical Structure of the Problem