

# ILLNESS EXPERIENCE: FEARS AND EXPECTATIONS OF HIV POSITIVE PATIENTS ATTENDING THE SPECIAL TREATMENT CLINIC AT UNIVERSITY OF CALABAR TEACH HOSPITAL, CALABAR

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#### ABSTRACT

# Background

Each individual experiences their symptoms differently. Illness generally has a psychosocial aspect which is not commonly explored by physicians. Amongst patients living with HIV/AIDS, it is important to explore their day to day experiences with their illness in order to deeply understand how they cope with their illness. This will enable the physician to offer the holistic care which will lead to better health outcomes. This study therefore aims to determine the fears and expectations of HIV positive patients in order to proffer solutions that will improve treatment outcomes.

#### Method

This was a cross-sectional hospital-based study using a semi-structured questionnaire that assessed the socio-demographic characteristics of the respondents. The study site was the Special Treatment Clinic of University of Calabar Teaching Hospital, Calabar. The patients' fears and expectations about HIV were explored after informed consent had been collected.

Two hundred and sixty-three HIV positive adult patients were recruited into the study. Data generated was entered and analyzed using the Scientific Package for Social Sciences (SPSS) Version 15.0.

#### Results

The age group with the highest frequency was 40-49 years. Almost all the participants had formal education and the most were public servants. More than half (1/2) of the study participants had HIV for 1-10 years. Almost a fifth (1/5) had associated comorbid conditions. In all assessed parameters of fear in the study, well over three quarters of the patient admitted to experiencing fear regarding every aspect of HIV and its management. Fear of long term use of medication ranked highly with the patients closely ranked by fear of side effects of medication.

With regards to expectations, almost all the participants in this study required one form of information or the other regarding HIV and about three quarter the patient expected to take their medication for life while slightly above fifty percent of the participants expected to be cured of HIV.

There was also a significant relationship between fear of death and duration of illness. There was also a significant relationship between fear of lifestyle modification and the presence of comorbidity.

#### Conclusion

The study supports the fact that People Living with HIV/AIDS (PLWHIV) have varying illness experiences including fears and expectations regarding their condition, and that this may be related to the presence of a comorbidity or duration of their illness and the study recommends that doctors should tailor the management of individual patients to suit the patients' unique experience.

#### INTRODUCTION

Human Immunodeficiency Virus (HIV) infection affects people globally; however the majority of affected individuals reside in the developing countries.1 HIV has globally claimed more than 36 million lives and currently more than 79 million people are living with the infection.2 With the introduction of antiretroviral drugs however, HIV has been converted from a deadly disease to a chronic manageable health condition and this has caused a reduction in the morbidity and mortality associated with HIV infection.3 This notwithstanding, HIV has been known to affect patients psychologically and socially as a result of the stigma, clinical complexity and the presence of opportunistic infection.4 This has led the PLWHIV to have varying illness experiences about their disease condition that is different from the symptoms that they may have as a result of the disease itself.

The term illness experience refers to the ways in which people define and adjust to perceived interruption to their health.<sup>5</sup> Amongst others, such experiences include: their fear and expectations concerning the disease.

The term expectation is often used to indicate what patients hope will happen whether or not they explicitly verbalize their expectation as a request. In primary care, the patients often initiate the consultations and state his or her expectation of the consultation which is a spontaneous and conscious reason for his presentation. For every patient, a medical consultation forms part of a continuing process of coping with illness. Thus patients have expectations when they visit their doctors; the degree to which these expectations are met influences the patients' perception of the quality of the consultation experience and thus the patients' satisfaction.

Generally, there is a growing recognition of the importance of patients' expectation in primary care practice. The source of patient's expectations are often related to beliefs about their illnesses regarding perceived vulnerability, transmitted knowledge and perceived symptoms among other things. These expectations are a yardstick by which patients measure the course of recovery, occurrence of complication and disease outcome.8 Exploring the patients' expectation is very important in ensuring health care of the highest quality. Specifically, meeting patients' expectation has been associated with good resource utilization, adherence to recommended treatment and reduced request for medication and procedures.9 Patients whose expectations are unmet are less likely to be satisfied with their care. They are less likely to adhere to recommended treatment and medical advice and they report poorer health related outcome and increased health care utilization than those whose expectations are met.9 Among HIV positive individuals this concept has been noted to be associated with decreased viral load. 10

Apart from the expectations, the fear experienced by PLWHIV also impact greatly on their treatment outcome. Based on the fact that HIV positive patients are forced to live with physical, social and psychosocial problems probably caused by frequent medical visits and long term use of medication, as well as discrimination, these patients may develop a sense of fear and feel that they have lost control on what matters to them in terms of their health. Fear is an unpleasant emotion caused by thoughts or feelings that something is likely to pose a threat or pain.11 Commonly, patients with chronic conditions such as HIV infection, lack basic background knowledge and information about the disease and disease processes.12 This often results in fear, usually of the unknown. Some fear is nearly always present in the medical encounter even when the illness seems to be a minor one; such fears includes fear of death, fear of insanity, fear of disability, and fear of rejection.13 If these fears and concern are not addressed properly, they may be a source of constant anxiety and the patients may not improve subjectively despite objective recovery.

#### 2.7 Methodology

Ethical approval was obtained from the Ethical Committee of the UCTH and an informed consent was also obtained from the participants after due explanation about the study.

The study was a hospital based cross sectional study carried out at the special treatment clinic of the University of Calabar Teaching Hospital. The UCTH is located within Calabar Municipality. It is a tertiary institution and the largest public health facility in Cross River State. The hospital is made up of various administrative units and clinical department including the department of Family Medicine. The department of Family Medicine is responsible for running the Family Medicine Clinic which comprise of the General Out-Patient Clinic, the Comprehensive Health Centre at Okoyong, the National Health Insurance Scheme clinic, the Federal Secretariat Staff Clinic, the Special Treatment Clinic(STC) and the Consultancy Service Clinic. The study took place at the STC. The STC offers care to PLWHIV/AIDS. These services include; HIV counselling and testing, adherence counselling, drug administration as well as family planning services amongst others. The family physicians are in charge of offering services to PLWHIV/AIDS.

The study population included all adult patients attending the clinic. The sample size was calculated using Lesli Kish formular and a sample size of 263 was arrived at. A systematic random sampling technique was used to select the study participants.

A researcher administered questionnaire based on face to face interview was used to collect information from the study participants. The questionnaire was pretested among patients attending similar clinic in a nearby facility. The questionnaire was divided into three sections A-C. Section A assessed the sociodemographic characteristics of the patients in the study including age, gender, marital status, occupation, level of education and tribe. Section B of the questionnaire assessed the expectations and fear of HIV positive patients towards their disease and management.

Data analysis was done using mainly descriptive statistics (frequency, proportion, and mean to summarize variables. Inferential statistics mainly Chi-square was used to test the significant association between two categorical variables. Data generated was analyzed using the Scientific Package for Social Sciences (SPSS) Version 15.0. P-value was set at < 0.05 or 5%.

#### RESULTS

# TABLE i Sociodemographic characteristics

The total number of participants sampled and analyzed was 263.

Table i below shows the sociodemographic characteristics of the study participants. There were more female participants than male participants in the study.

The age group 40-49 years made up a vast majority of the study participants, closely followed by the age group 30-39 years. Other age groups were also represented in the study.

There were more public servants in the study than other occupational groups, this was closely followed by those into trading. Others who were not categorized include retired public servants, trades men and women.

In terms of marital status, more than half the study participants were married while less than a quarter were single. A few others were either divorced, separated or widowed.

Almost all the study participants were educated while less than a tenth had no formal education.

Basically, majority of the study participants were Christians except for a few Moslems.

| VARIA<br>BLES      |                                 | FREQU<br>ENCY | PERCEN<br>TAGE<br>(%) |
|--------------------|---------------------------------|---------------|-----------------------|
| Age                | 20-29                           | 17            | 6.5                   |
|                    | 30 - 39                         | 69            | 26.2                  |
|                    | 40 - 49                         | 84            | 31.9                  |
|                    | 50 - 59                         | 66            | 25.1                  |
|                    | 60-69                           | 27            | 10.3                  |
| TOTAL              |                                 | 263           | 100                   |
| Sex                | Male                            | 93            | 35.4                  |
|                    | Female                          | 170           | 64.6                  |
| TOTAL              | 100 mg/m/, a 100 mg/mg/, mg/mg/ | 263           | 100                   |
| Occupation         | Public<br>Servant               | 85            | 32.3                  |
|                    | Trading                         | 25            | 9.5                   |
|                    | Farming                         | 16            | 6.1                   |
|                    | Schooling                       | 13            | 4.9                   |
|                    | Unemployed                      | 6             | 2.3                   |
|                    | Others                          | 118           | 44.9                  |
|                    |                                 | 263           | 100                   |
| Marital            | Single                          | 45            | 17.1                  |
| status             | Married                         | 176           | 66.9                  |
|                    | Divorced                        | 3             | 1,1                   |
|                    | Separated                       | 16            | 6.1                   |
|                    | Widowed                         | 23            | 8.7                   |
|                    |                                 | 263           | 100                   |
| Level of education | No formal education             | 9             | 3.4                   |
|                    | Primary                         | 19            | 7.2                   |
|                    | Secondary                       | 170           | 64.6                  |
|                    | Tertiary                        | 65            | 24.7                  |
|                    |                                 | 263           | 100                   |
| Religion           | Christianity                    | 252           | 95.8                  |
|                    | Islam                           | 11            | 4,2                   |
|                    |                                 | 263           | 100                   |
| Tribe              | Efik                            | 42            | 16.0                  |
|                    | Qua                             | 24            | 9.1                   |
|                    | Efut                            | 21            | 8.0                   |
|                    | Ibibio                          | 73            | 27.8                  |
|                    | Annang                          | 20            | 7.6                   |
|                    | Others                          | 83            | 31.6                  |
|                    |                                 | 263           | 100                   |

TABLE ii

# DURATION OF ILLNESS AND CO-MORBIDITY

Table ii below shows comorbid conditions and the duration of illness of the study participants. Most of the patients had HIV for 1-10 years, closely followed by those between 11-20 years. Only 18.6% of the participants had comorbid conditions, while others did not have any comorbid condition.

| VARIABLES               |               | FREQUE<br>NCY | PERC<br>ENTA<br>GE |  |
|-------------------------|---------------|---------------|--------------------|--|
|                         | < 1 year      | 30            | 11.4               |  |
| Duration                | 1 - 10 years  | 138           | 52.5               |  |
| since illness           | 11 - 20 years | 95            | 36.1               |  |
|                         | 21 - 30 years | 1             | 0.4                |  |
| Presence of comorbidity | Yes           | 49            | 18.6               |  |
|                         | No            | 214<br>263    | 81.4<br>100        |  |

# TABLE iii PATTERN OF FEARS AMONGST THE STUDY PARTICIPANTS

Table iii below shows the pattern of fears experienced by the study participants. Slightly above 90% had fear of death with most expressing fear of death due to the loss of a family member. Similarly, over 90% of the participants expressed fear of side effects of ARVs, complication of HIV, fear of long term use of drugs and fear of lifestyle modifications and their reasons for fear of each respectively

| Variables                  |                          | Freque<br>ncy | Percentag<br>e |  |  |
|----------------------------|--------------------------|---------------|----------------|--|--|
| Fear of                    | Yes                      | 238           | 90.5           |  |  |
| death                      | No                       | 25            | 9.5            |  |  |
| Reason                     | Family<br>member<br>died | 133           | 50.6           |  |  |
| for fear<br>of death       | A friend<br>died         | 76            | 28.9           |  |  |
|                            | Other<br>reasons         | 29            | 11.0           |  |  |
| Fear of                    | Yes                      | 248           | 94.3           |  |  |
| side<br>effect of<br>drugs | No                       | 15            | 5.7            |  |  |
|                            |                          | 263           | 100            |  |  |
| The type<br>drug           | Headach<br>e             | 87            | 33.1           |  |  |
| side                       | Dizziness                | 106           | 40.3           |  |  |
| effect of                  | Nausea                   | 31            | 11.8           |  |  |
| drug                       | Vomiting                 | 18            | 6.8            |  |  |
| feared                     | Others                   | 6             | 2,3            |  |  |

| J.                                   |                                    | 248     | 94.3 |
|--------------------------------------|------------------------------------|---------|------|
| Fear of complication s               | Yes                                | 25<br>4 | 96.6 |
|                                      | No                                 | 9       | 3.4  |
|                                      |                                    | 263     | 100  |
|                                      |                                    |         |      |
|                                      | Kidney<br>failure                  | 12<br>9 | 49.0 |
| Type of                              | Cancer                             | 49      | 18.6 |
| complication                         | Tuberculosi<br>s                   | 33      | 12.5 |
| s feared                             | Liver<br>problem                   | 40      | 15.2 |
|                                      | Others                             | 3       | 1.1  |
|                                      |                                    | 254     | 96.6 |
| Fear of<br>lifestyle<br>modification | Yes                                | 23<br>3 | 88.6 |
|                                      | No                                 | 30      | 11.4 |
|                                      |                                    | 263     | 100  |
| The type of lifestyle modification   | Use of condom always               | 42      | 16.0 |
| the                                  | Alcohol                            | 70      | 26.6 |
| participants<br>feared to            | Diet                               | 11      | 43.3 |
| make                                 | Tobacco                            | 7       | 2.7  |
|                                      |                                    | 233     | 88.6 |
| Fear of long<br>term use of          | Yes                                | 25<br>6 | 97.3 |
| drugs                                | No                                 | 7       | 2.7  |
| J.                                   |                                    | 263     | 100  |
|                                      | Cost of<br>drugs                   | 68      | 25.9 |
| Reasons for<br>fear of long          | Side effect<br>of drugs            | 14<br>6 | 55.5 |
| term                                 | Being<br>dependent<br>on the drugs | 39      | 14.8 |
|                                      | Others                             | 3       | 1.1  |
|                                      |                                    | 256     | 97.3 |

#### TABLE iv: EXPECTATIONS

Almost all of the participants in this study expected information about HIV and its management with most requiring information about duration of treatment. This was closely followed by the need for the participants to be informed about the duration of illness. About three quarters of the study participants expected to take their medication for life while only about a quarter did not expect to do so. Only about half the participants expected a cure for their illness while more than half the participants affirmed that they did not require their physician to take permission from them before sending them for a lab test.

| Expectation   | Yes                      | 259 | 98.5 |  |
|---|--------------------------|-----|------|--|
| of<br>information                                     | No                       | 4   | 1.5  |  |
|   |                          | 263 | 100  |  |
|   | Cause of<br>disease      | 45  | 17.1 |  |
| =   | ARV<br>medications       | 60  | 22.8 |  |
|   | Duration of<br>treatment | 77  | 29.3 |  |
| 100   | Duration of illness      | 61  | 23.2 |  |
| MIT IN  | Others                   | 16  | 6.1  |  |
| Expect to   | Yes                      | 196 | 74.5 |  |
| take<br>medication<br>for life                        | No                       | 67  | 25.5 |  |
|   |                          | 263 | 100  |  |
| Expect to be  | Yes                      | 143 | 54.4 |  |
| cured of illness                                      | No                       | 120 | 45.6 |  |
| -530,550,600  |                          | 263 | 100  |  |
| Expect  | Yes                      | 95  | 36.1 |  |
| permission<br>from<br>physician<br>before lab<br>test | No                       | 168 | 63.9 |  |

# TABLE v Relationship between fears, comorbidity and duration of illness

This table show a relationship between fears, presence of comorbidity and duration of illness. There was a significant relationship between fear of death and duration of illness(p=0.024). In like manner, there was a significant relationship between fear of lifestyle modification and comorbidity (p=0.007).

| F251 (20095)                         |     | Duration | of illness ( | (in years) |        | Chi             | Comorbidity |     | Chi             |
|--------------------------------------|-----|----------|--------------|------------|--------|-----------------|-------------|-----|-----------------|
| Variables                            |     | <1 year  | 1 – 10       | 11 -20     | 21 -30 | square<br>value | Yes         | No  | square<br>value |
| Fear of Death                        | Yes | 28       | 130          | 79         | I      | 0.024           | 46          | 192 | 0.371           |
| rear of Death                        | No  | 2        | 7            | 16         | 0      |                 | 3           | 22  | 0.571           |
| Fear of side                         | Yes | 27       | 134          | 86         | 1      | 0.000           | 47          | 201 | 0587            |
| effect of drugs                      | No  | 3        | 3            | 9          | 0      | 0.080           | 2           | 13  |                 |
| Fear of                              | Yes | 28       | 136          | 89         | 1      | 0.094           | 48          | 206 | 0.555           |
| complications                        | No  | 2        | 1            | 6          | 0      |                 | 1           | 8   |                 |
| Fear of                              | Yes | 26       | 124          | 82         | 1      |                 | 38          | 195 | 0.007           |
| lifestyle<br>modification            | No  | 4        | 13           | 13         | 0      | 0.747           | 11          | 19  |                 |
| Fear of long<br>term use of<br>drugs | Yes | 29       | 136          | 90         | Ť.     |                 | 48          | 208 | .gcneeccase     |
|                                      | No  | 1        | 1            | 5          | 0      | 0.209           | 1           | 6   | 0.765           |

# TABLE VI: Relationship Between Expectations, Comorbidity And Duration Of Illness

There was no significant relationship between expectation and duration of illness. In like manner, there was also no significant relationship between expectation and comorbidity.

| ,   |            | Duration of illness (in years) |            |                 |        | Chi   | Comorbidity |       | Chi square |
|---|------------|--------------------------------|------------|-----------------|--------|-------|-------------|-------|------------|
| Variables   |            | 1                              | 21 -<br>30 | square<br>value | Yes No |       | value       |       |            |
| Expect  | Expect Yes | 30                             | 135        | 93              | 1      | 0.873 | 48          | 211   | 0.742      |
| information   | No         | 0                              | 2          | 2               | 0      | 0.873 | 1 3         | 0.742 |            |
| Expect to   | Yes        | 19                             | 108        | 69              | 0      |       | 38          | 158   |            |
| take<br>medication<br>for life                        | No         | 11                             | 29         | 26              | 1      | 0.093 | 11          | 56    | 0.590      |
| Expect to   | Yes        | 21                             | 69         | 52              | 1      |       | 29          | 114   | 0.454      |
| be cured of illness                                   | No         | 9                              | 68         | 43              | 0      | 0.196 | 20          | 100   |            |
| Expect  | Yes        | 10                             | 47         | 38              | 0      |       | 17          | 78    | 1          |
| permission<br>from<br>physician<br>before lab<br>test | No         | 20                             | 90         | 57              | 1      | 0.687 | 32          | 136   | 0.818      |

#### DISCUSSION

Nigeria is one of the most populous countries in the world with a high burden of HIV infection.14 People living with HIV/AIDS have social, psychological and physical problems that adds to the burden of their problem. 15 This informed the need for this study which assesses the illness experiences of PLWHIV/AIDS. This involves the assessment of fear and the expectations PLWHIV have concerning their illness.

Among the items assessed for fear, over three quarters of the study participants had fear of death and most admitted that this was because a family member had died of HIV infection previously. Fear of death may have important implication in the way in which people living with HIV seek treatment and manage their HIV Seropositive status. Fear of death is a rational response to a chronic illness that is incurable.16 It may be due to lack of comprehensive knowledge about the illness such as causes, symptoms, as well as complications of HIV.17 This necessitates public enlightenment with adequate and correct information about HIV in order to reduce anxiety and fear of death from this disease. It is somewhat surprising that a large number of participants admitted to the fear of death, as death is not a topic most people would want to discuss at any time or during consultation.

Fear of long term use of medication featured strongly as almost all the study participants agreed that they had fear of long term use of drugs. Amongst these, more than half the study participants expressed that their fear was because they were afraid of the side effects of the medications. This was less than what was obtained in a study carried out in Uganda where about twenty percent of the study participants expressed their fear of side effects medications.18 This may be due to the fact that the Ugandan study had fewer study participants than this study. Other reasons for fear of long term use of drugs offered by the study participants included fear of cost of drugs and dependence on medication. This is quite surprising as ARVS are free in the country and drug dependence has not been documented as a side effect for them. 19

Of all the patients in this study, almost half were afraid of changes they've been asked to make about their lifestyle; such changes included changes in diet, use of condom for sexual activities, reduction of alcohol intake and stopping the intake of tobacco. Most of these patients were specifically afraid to make changes in their diet; this was followed by fear of reduction in alcohol ingestion, fear of use of condom for sexual activities and fear of stopping tobacco intake respectively in that order. This part of the study was deemed necessary because sudden behavioural change is difficult and motivating patients to change their lifestyle is probably one of the most difficult aspects of management of HIV. However, lifestyle modification is a very important aspect of HIV management as non adherence to certain lifestyle changes such as cessation of alcohol intake could promote disease transmission and ineffective drug use. Therefore, every effort should be made to determine the patient's fears or concerns about this since it could be an impediment to management.

Well over three quarters of the respondents had fear of complication of HIV, mostly kidney failure. While kidney problem is a well known complication of HIV/AIDS,21 the knowledge and fear of kidney problem denotes that the participants have a certain level of information about complications of HIV/AIDS.

Similarly, a good number of the study participants had fears of side effect of medications. Fear of dizziness and headache ranked highest and second highest respectively amongst the side effects most feared. This is possible probably because dizziness and headache are a central nervous side effect of some antiretroviral such as Efavirenz which is a Non-nucleoside reverse transcriptase. 19 Also assessed in this study were the expectations the HIV positive patients have from the physician and treatment outcomes. For instance, almost all the participants required information on HIV with most wanting information on the duration of treatment closely followed by the need for information on duration of illness and information

Despite the well-known fact that ARVs do not cure HIV but are merely used to reduce viral load. and prevent the complications of HIV, close to three quarters did not expect to take their medication for life while slightly above half the patients expected to be cured of HIV. Also a good number did not need their physician to take permission before sending them for investigation. This shows a certain level of trust in their physician and this should be encouraged.

Physicians should see the consultation as an opportunity to provide patients with realistic education that will aid their understanding of HIV and its management to erase erroneous and unrealistic expectation such as expectations to be cured of HIV.

This study also found a significant relationship between the fear of death and duration of illness. This is probably because HIV is a chronic illness whose cure is not in sight. Similarly, the study found a significant relationship between fear of making lifestyle changes and having comorbidities. It stands to reason PLWHIV/AIDS have to make certain lifestyle changes. Making additional lifestyle changes due to co-morbidities may add to the burden of their disease. Based on the result of this study, there is a need for public enlightenment on adequate and correct information about HIV/AIDS in order to reduce anxiety and fear of death from this disease. The physician also has an important task of helping the patients to make important lifestyle changes, cope with their fears, concerns and feelings.

#### Conclusion

The illness experience investigated in this study has given an insight into individual patient's experiences with their illness in terms of their fears and expectations. This study would form a basis for which physicians should plan or tailor their management to suit the patients' unique situation in a holistic manner.

Limitation of the study The sample population only included patients seen at STC-UCTH, Calabar. Patients seeking care at other health facilities were not represented in the research. Hence, generalization of findings of this research should be done with care by other researchers.

Conflict of interest: The authors have no conflict of interest.

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