

## STUDENTS' MISCONCEPTIONS OF ACID-BASE TITRATION ASSESSMENTS USING A TWO - TIER MULTIPLE-CHOICE DIAGNOSTIC TEST

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### ABSTRACT

The paper portrays students' misconceptions of acid-base titrations using two a tier diagnostic test. The analysis will inform chemistry teaching and learning, especially about acid-base concepts. The data were collected through a two-tier diagnostic test with 10 stratified multiple choice questions that have been analysed for item validity ( $r_{phi} = 0,415$ ) and construct validity ( $V = 0,98$ ) which show that it a valid instrument. Open questions were administered to explore students' misconceptions. The results showed that 33.50% of students held misconceptions of acid-base titrations in the curriculum. The highest percentage of misconceptions were on acid-base titration indicators, with 40,42% students being more familiar with phenolphthalein for NaOH and HCl titrations than with bromothymol blue. This misconception is sourced from chemistry teaching due to limited understanding of acid-base concepts and the lack of titration practicum in the laboratory with various indicators and types of titration. The lowest percentage of students' misconceptions at the endpoint of the titration was 11.25% of the students having a good understanding of the endpoint of the titration although some students still have difficulty in distinguishing between the endpoints of a titration and the equivalent point. The results show that the students should have deep understanding of acid-base reactions before learning acid-base titrations. [*African Journal of Chemical Education—AJCE 9(1), January 2019*]

## INTRODUCTION

Students have difficulty in understanding about chemistry because of chemistry concepts [31]. The difficulty is also caused by the complexity chemistry calculations, the language that is rarely used in everyday life and the different levels of representation used by experts in explaining chemical phenomena [30]. The students' prior knowledge also influences students understanding of chemistry concepts [9]. Students' prior knowledge was developed through their interaction with the environment before classroom learning with usually faulty concepts or narrow understanding of complex concepts called misconceptions [15].

A misconception is defined as a phenomenon that students' have different concepts from true concepts [2] [13] [20]. The students' misconception are caused by teachers, textbooks, context and learning methods [2]. This pre-conception is developed because students misinterpret the symptoms or events that occur in everyday life [16]. The misconceptions come from teachers who are less directional in teaching and learning process so that students are wrong in interpreting a particular concept [4]. Misconceptions can also come from teachers who have misconceptions on certain chemical concepts. This was stated in a study that found a misconception equation between students of 8th grade and prospective teachers, this indicates that the misconceptions possessed by students are derived from the misconceptions of their teachers [5]. In addition, students try to interpret or create their own concepts that sometimes do not fit with the actual concept, thus raising the wrong concept in the minds of the students [9]. The existence of these misconceptions can be fatal because chemical concepts are taught in a hierarchical way from easy to difficult concepts, from simple to complex concepts so that if simple concepts are wrongly interpreted, more students will experience mistakes in understanding the complex concepts of chemistry [20].

Misconceptions can be the result of the students showing decreasing levels of understanding, so that misconceptions needs to be improved. Before the misconceptions be improved, what needs to be done is to identify the misconceptions. One technique for diagnosing student misconceptions is by administering a diagnostic test. For that reason, there is a needs for an instrument that can identify misconceptions [1].

The techniques used to identify misconceptions included observations, descriptions, fact-and-event interviews, conceptual interviews, word associations, and diagnostic tests. The most commonly used techniques are diagnostic tests [17] [29] [36]. One of diagnostic test is the Two-Tier Multiple Choice (TTMC) test. The TTMC is a two-tiered double-choice diagnostic test first described by Davis F Treagust in 1998. The Two-tier diagnostic test is a multiple-choice test consisting of two-tier selections. The first tier contains a number of answer choices, whereas the second tier contains a number of choice reasons for the selected answer on the previous tier [6]. The reasons given consisted of one correct answer and the distractor. Students should choose the reason on the second tier to provide reinforcement of the multiple-choice answers provided. This makes the two tier diagnostic test effective in measuring students' 'level of understanding and to identify students' thinking and reasoning [3]. One of the advantages of two-tier dual choice versus conventional dual choice tests is to reduce errors in measurement. The use of conventional multiple-choice tests provides a true answer by guessing by 20%, whereas if using a two-tier multiple choice test the chance to answer correctly by guessing is reduced by 4% [33]. This two-tier diagnostic test can be used to help teachers evaluate the misconceptions caused by previous teaching and plan follow-up learning based on the test results [24]. The limited use of two-tier diagnostic tests has been due to the lack of time and lack of knowledge in the development of multiple-choice test development [32].

Titration of acid-base is one of the materials in class XI IPA during the even semester which according to students is difficult, because the material demands students' understanding of acid-base material, salt hydrolysis and buffer. The acid-base material is a relatively difficult material [8] [11] [21] [27]. The concepts contained in solid acid base materials are conceptually and require an understanding that is integrated into many chemical introductory concepts such as particle characteristics in matter, the properties and composition of solutions, atomic structures, ionic and covalent bonds, symbols, formulas and equations of reactions, ionization and equilibrium [30]. While salt hydrolysis material is an abstract material and buffer material (buffer) is a material that is conceptual. Both materials require students' understanding in macroscopic, microscopic and symbolic forms [10] [22]. Characteristics of acid-base material, salt hydrolysis and the buffer solution causes students to have difficulty in understanding it. Difficulties in studying these three materials must have an impact on students' difficulties in studying acid-base titration material, because the three materials underlie acid-base titration material. The difficulties of students in studying acid-base titration material are seen from the number of students who obtained daily test scores below the minimal mastery criteria at the school where the study took place.

There has been a study of misconceptions in students using diagnostic tests. The result of the analysis of acid-base material misconceptions with two-tier tests found that students have difficulty in understanding acid-base material [3] and most students have difficulty in understanding the pH concept as well as a small number of students who have difficulty in pH calculations [26]. Two-tier diagnostic test instruments have been developed on acid-base material by the Plomp's methods with the stages of preliminary investigation; design; realization; test, evaluation and revision [34]. The misconception analysis on salt hydrolysis material found that in general the students were able to infer the properties of the salt solution but it was difficult to write

the equation of their hydrolysis reaction with the source of the school learning, misconceptions of previous learning in chemical equilibrium, acid base and material structure and lack of practice in the laboratory [23]. Analysis of misconceptions of buffer solutions also found that students have difficulty in understanding buffer solutions conceptually because students were unable to visualize buffers on the submicroscopic scale [22]. In the misconception analysis of the thermochemical material, misconceptions that occur in students in the form of theoretical, correlational, and classical concepts. The causes of misconceptions are less learning motivation and improper preconception of students, lack of interaction between teacher and student, less handbook complete and difficult to understand and learning methods that do not lead to the formation of concepts [35].

The use of a two-tier acid diagnostic test instrument is expected to identify students' misconceptions on acid-base titration materials, since acid-base titration material is a complex material requiring students' understanding of acid-base matter, salt hydrolysis and buffers and the importance of a teacher's ability to identify misconceptions in students then conducted research on "Students Misconceptions of Acid Base Titration Assessment Using a Two Tier Multiple Choice Diagnostic Test".

## **METHODOLOGY**

This study was conducted on the even semester of the academic year 2017/2018 in April - May in one of the private high schools in North Jakarta. Subjects in this study were students of class XI IPA consisting of 80 students. The study was conducted by giving a written test using a two-tier diagnostic test instrument given to students to analyze student misconceptions on acid-base titration materials. Response answers of students using the two-tier diagnostic test were analyzed showing the students' answers on the first level and reason on the second level [18].

Students got a score of 1 if the answer was correct on both levels of the question, and got a score of 0 if the answer was wrong on one or both levels. In addition to the scores, misconceptions of students are presented in percentages [25] [18]. according to the level of students' understanding based on the following categories:

Table 1: Criteria level of student understanding [28]

Score	Pattern of student answers	Category level of understanding
0	The answer on first and second level is correct	Understand the concept
0	The answer on first level is correct, but on the second level is wrong.	Misconception
0	The answer on first level is wrong, but on the second level is correct	Misconception
0	The answer on first and second level is wrong	Do not understand the concept

Results of student understanding is then followed up with in-depth interviews of 16 students taken at random with the purposive sampling technique.

The two-tier diagnostic test instrument used in this research consisted of 10 items consisting of 4 concepts of acid-base titrations. Distribution of indicator problem on each concept can be seen in table 2 below.

Table 2: Distribution of indicator questions on each concept

Concepts	Indicator of question	Number of question
Indicator acid base	Students can determine indicators used in strong acid base titrations	1
	Students can mention the influencing factors in determining the indicator used in acid-base titrations	3
	Students can determine indicators used in weak acid and strong base titration	8
Calculation of pH	Students can calculate the pH of the solution formed on the addition of 10 ml of sodium hydroxide in a titration experiment of 25 ml of 0.1 M vinegar by 0.1 M sodium hydroxide	2
	Students can calculate the pH of the solution formed at the addition of 25 ml of sodium hydroxide in an experimental titration of 25 ml of vinegar by 0.1 M sodium hydroxide 0.1 M	4
Curve titration	Students can show the equivalence point on the presented titration curve	5
	Students can determine the type of titration of the titration curve presented	7
	Students can show the buffer zone on the titration curve presented	9
	Students can determine the type of titration on the two titration curves presented	10
End-point of titration	Students can define the end-point of the titration	6

At the first stage of the research a review of questions was done by colleagues and by supervisors and followed by the development of research test instruments which are then verified through the validity test, which is done in two ways: the validity of the subject matter and the validity of the construct (construct validity) is done by six teachers who have experience in teaching.

The validity of the item is calculated using the biserial point correlation technique and the obtained value of  $r_{\text{phi}} = 0,415$  with  $r_{\text{tabel}} = 0,220$ . This shows  $r_{\text{phi}} > r_{\text{tabel}}$  then that the problem is valid. While the construct validation is calculated by the Aiken formula, the average validity index of Aiken ( $V_{\text{count}}$ ) of the six validators is 0.98 with  $V_{\text{table}} = 0.78$ . From the validation result of the construct then the matter is declared valid because  $V_{\text{count}} > V_{\text{table}}$ .

## RESULT AND DISCUSSION

The percentage of students' level of understanding on the acid-base titration material can be seen in the following table:

Table 3

Percentage of students' level of understanding on the acid-base titration material

Level of student understanding	Percentage (%)
Understand the concept	49,88
Misconception	33,50
Do not understand the concept	16,62

The table above shows that student misconceptions on acid base titration material is 33,50%. The misconceptions are scattered on the various concepts of acid-base titration material that is on the concept of indicator, pH calculation, titration curve. The distribution of misconceptions in each of these concepts can be seen in the following table.

Table 4: Percentage of student misconceptions on acid-base titration

Concept	Percentage of Misconceptions
Indicator	40,42
Calculation of pH	33,15
Titration curve	34,08
The end point of the titration	11,25

The distribution of misconceptions in each of the concepts of acid-base titration can be described as follows:

### 1. Indicator

The concept of the indicator consists of three of questions each of which aims to determine the students' understanding of the principle of the use of indicators in acid-base titrations. The indicator of the problem is 1) Students can determine the indicator used in strong acid and strong bases titrations, 2) the students can mention the influencing of factors in determining the indicator used in the acid base titration, 3) The students can determine the indicator used in weak acid and strong base titrations.

The percentage of students' level of understanding of this concept is: 45,83% students understand concept; 40,42% of students have misconceptions and 13,75% of students do not understand the concept. The percentage of student misconceptions is spread on three indicators of problem according to figure 1 below.

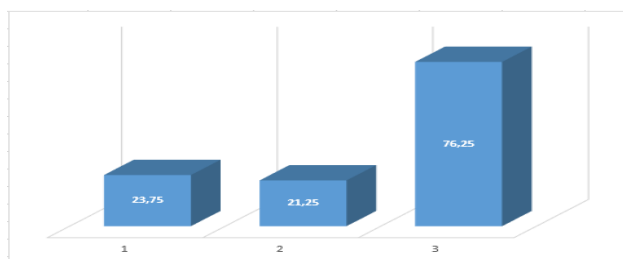


Figure 1 Percentage of misconceptions on the concept of acid-base titration indicator



About 1 percentage of students who understand the concept is 53.75%. It shows that most of the students have understood the concept well. This is indicated from the result of the student's answer during the interview:

Maria Josephine : “ the indicators used for strong acid titrations with strong bases are methyl red, bromthymol blue, and phenolphthalein due to the pH trajectory around the equivalence point. In general practicum used phenolphthalein to facilitate in seeing the color and change (colorless - pink) ”

While 23.75% of students experience misconceptions, most students with misconceptions expressed phenolphthalein as a strong acid indicator with a strong base and a small proportion of students declared blue bromthymol as an indicator of strong acid and strong base. Here are the results of student interviews that state it.

Nathaniel Richard : “The indicator used for strong acid and strong bases titrations is phenolphthalein (pp) because the color change can be easily observed ”

Kelly : “the indicator used for strong acids and strong bases titrations is blue bromthymol (pH range 6.3 - 7.2) because strong acid titration and strong base will touch the equivalence point of about 6 – 7 “

Most students mentioned phenolphthalein as a strong acid and a strong base indicator because students are familiar with phenolphthalein. At the time of practicing strong acid titration with a strong base in the laboratory, students used only the phenolphthalein indicator and rarely use other indicators so that students are only familiar with the indicator of phenolphthalein as an indicator of strong acid and a strong base titration. The understanding of the students is certainly not in accordance with Chang [7] that in the titration of strong acid with a strong base methyl red indicator, blue chlorophenol, bromtimol blue, red cresol and phenolphthalein could also be used

because the indicator trajectory is around the equivalence point. In this case the teacher has a role in the occurrence of misconceptions in students because it only uses phenolphthalein indicator in strong acid and strong bases titrations and rarely uses other indicators. This misconception [2] can be derived from a less precise school-made misconceptions of less directional in teaching and learning process so that students are wrong in interpreting a particular concept [4].

In the indicator of problem 2 there is misconception of 21.25%. The misconception on this indicator is smaller than indicator 1. Most of students have been able to understand the consideration in using indicators in acid-base titrations. This is shown in the students' answer in the interview:

Winsen : “ The pH range should be around the equivalence point because the indicator should work (change color) at the equivalence point for the titration to succeed. The color changes that occur should be easy to observe as valid as the data, such as the color change from colorless to pink then red”

Students have understood that consideration in choosing the indicator used in acid-base titrations is the pH indicator route around the equivalence point [7]. But some students have not understood this well, it is shown from the results of interviews that state:

Arya: “consideration of the use of indicators because it is more flexible, easy to obtain in the laboratory “

The student's statement indicates the student has the assumption that the indicator used in the titration is an indicator available in the laboratory. The student's presumption is because the teacher only performs strong acid and strong base titrations by using phenolphthalein indicator. This is what causes the students' knowledge about the limited indicator. So this is a case of school-made misconception [2].

The highest percentage of misconceptions is found in 3rd indicator that is 76,25%. This shows that most students have not been able to understand the indicators used in weak acid and strong bases titrations. This is shown from the student's answer during the interview:

Rio : “ the indicator used in weak acid and a strong base titration is phenolphthalein because the color change is easily observed “

The student's reply shows that students have assumed that phenolphthalein is used as an indicator on weak acid and a strong base titration because of its easily observable color change. In this case students have a false interpretation of the use of the phenolphthalein indicator. Students are less familiar with weak acids with strong bases titrations because in practicum learning they rarely does weak acids with strong bases titrations.. For reasons of limited time the teacher introduces only strong acid and strong base titrations with phenolphthalein indicator. Lack of learning with a weak acid acid with a strong base titration is one of the sources of misconceptions in this regard [23]. In addition, students also do not understand well the route (range pH) and the color changes, so students do not understand the reasons for the use of phenolphthalein indicator as a weak acid and strong base indicator. This is in accordance with Barke [2] which states that misconceptions may be caused by previous preconceptions that students misinterpret the use of phenolphthalein indicator is an easily observable color change.

## **2. Calculation of pH**

This concept consists of two indicator questions which each aiming to find out the students' conceptual understanding of the pH of the solution formed during acid-base titrations. The indicator of the problem is 1) The student can calculate the pH of the solution formed on the addition of 10 ml of sodium hydroxide in a titration experiments of 25 ml of 0.1 M vinegar by 0.1 M sodium hydroxide; 2) the student can calculate the pH of the solution formed by adding 25 ml

of sodium hydroxide in a titration experiment of 25 ml of vinegar by 0.1 M to 0.1 M sodium hydroxide.

On the concept of this pH calculation as much as 43.13% students understood the concept; 33.15% held misconceptions and 23.75% did not understand the concept. The percentage of misconceptions is spread across the two question indicators as shown in Figure 2 below.

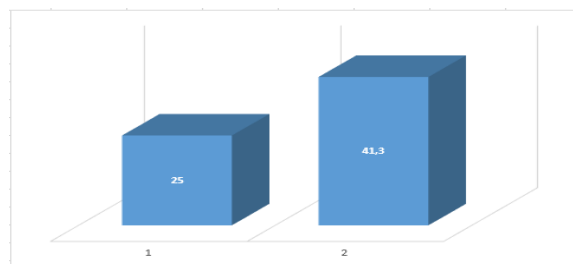


Figure 2 Percentage of misconceptions on pH calculation

Indicator 1 requires students' understanding of the concept of buffer solution and indicator 2 requires students' understanding of the concept of hydrolysis of a salt. Figure 2 shows the misconception of indicator 2 higher than the misconception of indicator 1. It shows that students' understanding of salt hydrolysis is very weak compared to students' understanding of buffer solutions. This is evident from the student's answer during an interview with a student named Bryan Jonathan Yahya:

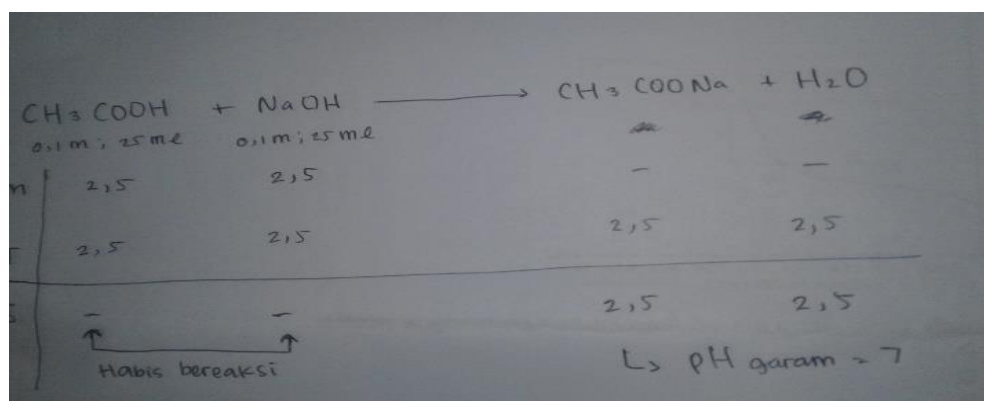


Figure 3. student answers about questions related to salt hydrolysis

The student's answers above show that the students have not understood the concept of salt hydrolysis well. The student has ability to react an acid with a base and have understanding of the concept of mole but the student is wrong in calculating salt pH. Students assume that salt always has pH of 7, This is in accordance with research conducted by Sheppard [30] which finds that students consider the product of neutralization reaction always has pH = 7. Besides students also have no understanding in the use of buffer and salt formulas. This can be seen from the answer of Aldo as follows:

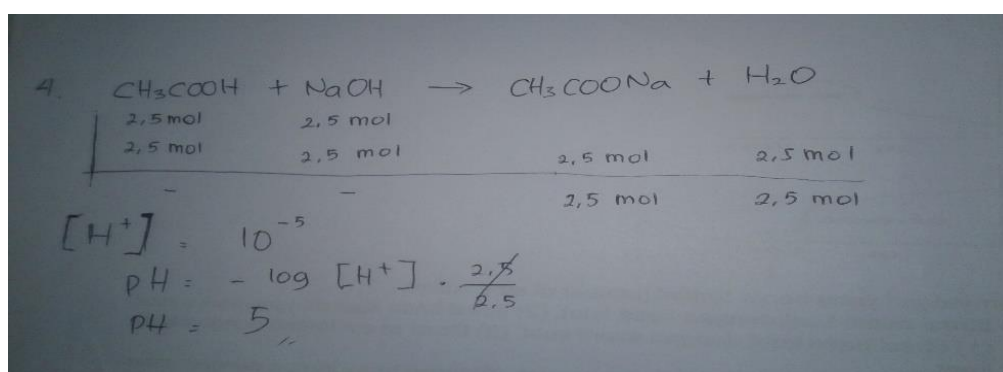


Figure 4. student answers about the use of hydrolysis formula

The answer above shows that students have not understood the salt hydrolysis formula so that students use the buffer formula in solving the problem in indicator 2. This is due to the understanding of the concept of buffer and hydrolysis of a salt is weak. This is in accordance with the research conducted by Indrayani [14] which states that to determine the pH of the solution in the acid-base titration process requires a good understanding of the concept of strong strong base acids, weak basic acids, buffer solutions and salt hydrolysis. The lack of understanding of hydrolysis and buffer salts has an impact on the lack of understanding of acid-base titrations. This is consistent with Beyza [3] who states that a lack of understanding of basic concepts will result in subsequent learning. Students cannot connect between the concepts of hydrolysis of salts, buffers

and titrations. Students consider each concept to be independent so it cannot connect with other related concepts [19].

### 3. Titration curve

The acid-base titration curve consists of 4 indicators of problems that each aims to know the students 'concepts of understanding of students' understanding of acid-base titration curve reading. These indicators are 1) The student can show the equivalence point on the titration curve presented, 2) The student can determine the titration type of the titration curve presented, 3) The student can show the buffer region on the titration curve presented and 4) The student can determine the type titration on the two titration curves presented.

In this concept as much as 46.88% of students understand the concept; 34.08% of misconceptions and 19.08% did not understand the concept. The percentage of misconceptions is scattered on the four question indicators as shown in Figure 5 below.

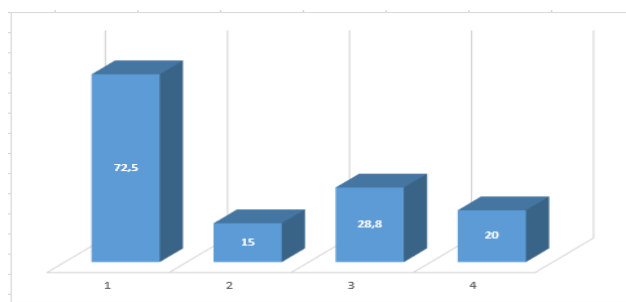


Figure 5 Percentage of misconceptions on the concept of acid base titration curve identification

The percentage of misconception in indicator 1 is highest compared to other indicators. This indicates that the student has not been able to understand the equivalence point well. Most students were able to show the equivalence point on the titration curve but could not understand the reason well. This can be seen from the percentage of students who answered correctly at level 1 of 71% and the percentage of students who answered correctly on the second level with only

15%. Students have the assumption that the equivalence point occurs when  $\text{pH} = 7$  or under neutral conditions. This can be seen from the students' answers during the following interview.

Michelle CB : “ Equivalent point because at that time the solution is neutral “

Students This is in accordance with the research conducted by Indrayani [14] which states that the student has not understood the relationship between the indicator color change with the nature of the solution and the student determines the nature of the solution not based on the indicator color but based on the number of moles of each reactant. Consequently, the student considers the nature of the solution at the equivalence point is neutral.

Some students also have the assumption that the equivalence point is related to the number of moles of reactants and moles of the product, this is indicated in the answer during the student interview:

Winsen: “ point A is the equivalence point because at this pH the number of moles of reactants is equal to the number of moles of the product “

This is inconsistent with the actual concept that the equivalent point occurs when the number of moles of  $\text{OH}^-$  ions added to the solution is equal to the amount of  $\text{H}^+$  ions originally present [7], which means the  $\text{H}^+$  ions and the  $\text{OH}^-$  ions both are reactants with moles at the same one. Students do not understand the neutralization reaction that occurs in the titration process so that students are wrong in interpreting the equivalence point. This is because the concept of neutralization reaction is loaded with symbolic understanding so that students have difficulty in writing the neutralization reaction of acid-base titrations [14]

In the indicator 3 students as many as 28.8% experience a misconception. The student is able to show the buffer area on the curve but is wrong in interpreting the reason. This can be seen from the student's answer at the interview:

Aldo: “Point Q is a buffer zone because of the gentle curve shape “

The student's reply shows the student's assumptions about the buffer region of the gentle curve. Students do not understand the meaning of the sloping area that is associated with the reaction between a weak acid and strong base in the case of the image of the curve. This is consistent with a study conducted by Schmidt in Sheppard [30] who found that students had the assumption that the titration curve before the equivalence point, at the equivalence point and after the equivalence point is time-dependent.

#### 4. The end point of the titration

The concept of titration end point aims to find out the students understanding of the acid-base titration endpoint. As many as 87.50% of students have understood about the concept, 11.25% of students have misconception and 1.25% of students do not understand the concept. It shows that most students have understood this concept correctly and there are still a few students who do not understand this concept well.

The student's understanding is seen from most students mentioning that:

Vincent Hadinata: “the titration process will be discontinued at the end point of the titration marked by the change of color “

However, there are a small number of students giving the following answers:

Michelle CB: “titration is stopped when the equivalence point is marked by a change of color “

Students with misconceptions cannot distinguish between the equivalence point and the end of point of the titration. Students have the assumption that is the same. According to Chang [7], the equivalence point occurs when the number of moles of  $\text{OH}^-$  ion added to the solution is equal to the number of moles of  $\text{H}^+$  ion originally present, whereas the end point of the titration



occurs when the indicator changes color. So the equivalence point and end point of titration are two different things.

## CONCLUSION

Based on this research, it can be concluded that the achievement of level students' conceptions on acid acid titration material was 49,88%, As many ss 33,50% of students have misconceptions and 16,62% students do not understand that concept. Student misconceptions on the acid-base titration material are spread over all concepts. Percentage of indicator of misconception on concept, pH calculation, titration curve and end point of titration obtained were 40,42%; 33.15%; 34.08% and 11.25% respectively. Interviews with students indicate student misconceptions: 1) students were more familiar with the phenolphthalein indicator compared to other indicators, the consideration of the use of indicators in the titration process because it was available in the laboratory and the use of the phenolphthalein indicator in the titration is associated with the easily observable color change without considering the range of pH. The misconceptions were related to the lack of learning in the laboratory in the form of a practicum involving varied indicators and types of titration; 2) Students observe salt has a  $\text{pH} = 7$  and students have not understood salt and buffer hydrolysis concept in solving pH calculation problems. This is related to students' inability to connect the concept of salt, buffer and acid-base titration; 3) Students considered the equivalence point to occur at  $\text{pH} = 7$  (neutral). This was related to a false interpretation of the equivalence point defined as the number of moles of  $\text{OH}^-$  ions equal to the number of moles of  $\text{H}^+$  ions so as to be equivalent in neutral condition, 4) Students experienced difficulties in distinguishing between equivalence point and end point of titration.

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